



Integrated Fire and Life Safety Solutions, LLC

P O Box 828, Salem, VA 24153

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## **Terms and Conditions for the sale/purchase of the Guardian System.**

**Manufacturer's Limited Warranty:** Guardian Safety Solutions International, Inc. (GSSI, Inc) warrants to the original consumer its Guardian Range-Top Automatic Fire Protection System (GUARDIAN System) shall be free of defects in materials or workmanship for one (1) year from the date of purchase, under normal residential use.

**Returns Policy:** Under no circumstances can goods be returned without prior authorization. Returns, other than for defects, are subject to a 25% restocking fee. No returns will be authorized more than 90 days after delivery date.

**Conditions of Sale:** All products become the buyer's property delivered to the carrier. All goods are shipped at the customer's risk. GSSI, Inc reserves the right to modify design, pricing, and packaging, or alter the weight of any item at their option.

**Claims:** All claims for shortages, defective merchandise, billing errors, or similar, must be made in writing (or email) within two (2) weeks of receipt of goods.

**Damaged or Lost Shipments:** Claims for damaged or lost shipments must be made promptly by the customer against the carrier. The shipper or iFLSS, LLC will provide the tracking number and assistance.

**Payment Terms:** Credit card; PayPal; or company check (preferred). Purchase orders may be used with iFLSS, LLC credit application/information form and 50% partial payment on single orders of six or more systems.

**Volume Discounts:** A significant online discount of 24% is posted. Greater savings may be achieved for single orders of five or more systems.

Ver. 9/1/2016